

Dovercourt Recreation Association: Mission, Motto, Approach and Vision

Our mission, motto and approach symbolize who we are. Our success in creating a well-run recreation center that meets the needs of our community permits us to include all segments of the community and fulfil our charitable mission. The vision sets out the desired future.

Our Mission: Building a healthy, active and engaged community through recreation.

Our Motto: A Community working for the community

Our Approach:

A- Dovercourt practices partnership, cooperation and collaboration

We believe in an engaged community, and work with The City of Ottawa, other community organizations, businesses, and individuals to anticipate and respond to the community's needs and to enhance its quality of life.

B- Dovercourt provides opportunities to be healthy, active and involved for all.

Innovation, quality, and customer feedback drive the programs we present. We strive to provide the best in instruction, programming and equipment in a customer-first environment. We ensure accessibility to our facilities and programs for all ages and abilities.

C- Dovercourt provides safe and friendly environments

We welcome you to safe, warm, clean facilities and fun, relaxed environments. A caring and committed attitude creates a home away from home.

D- Dovercourt's strength is people

People are Dovercourt's biggest asset and are the key to its success. We foster, recognize and reward the personal development and effort of staff and volunteers.

E- Dovercourt carefully stewards the community's assets

We take good care of the facilities, equipment and finances we handle on behalf of the community. As a social enterprise, we rely on our organizational success to accomplish our charitable goals of building, caring and sharing for a healthy community.

Our Vision:

Dovercourt is a cornerstone of our healthy, active and engaged community.

Our Clients:

Dovercourt is a proactive, innovative and creative social enterprise, and is our clients' first choice for quality recreation programs and services at good value. Every day Dovercourt helps people to pursue

their passions, achieve their goals and connect with their community. Our clients feel welcome and well served, and are enriched by their experiences at our facilities.

Our Community:

Dovercourt is a responsive, inclusive and progressive organization that leads the way in promoting and facilitating a healthy, active lifestyle for all. Dovercourt listens to and informs itself about its community, and acts on this research to provide better service. We partner with organizations of all kinds and enthusiastically share knowledge, insights and resources so as to achieve a healthy, active and engaged community.

Our People

Dovercourt is a highly desirable place to work and volunteer that attracts and develops talented, engaged and compassionate citizens and leaders. Meaningful, fulfilling work and shared values motivate and inspire our dedicated and long-serving cadre of staff and volunteers.

Our Facilities:

Dovercourt's recreation facilities are fully accessible, welcoming and inclusive. Our facilities and programs adapt and expand to meet the changing needs of our community.

Our City:

Dovercourt is a leader and a highly sought after partner for the City of Ottawa and for other organizations that are working to build a healthy, active, and engaged community.